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Business Today

April 2, 2023 ₹200

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INDIA
TODAY
GROUP



Varun Berry,
Executive Vice
Chairman &
Managing Director,
Britannia
Industries

RE-BAKING BRITANNIA

THE ₹14,000-CRORE BISCUITS GIANT IS
ADDING CROISSANTS, DAIRY, CAKES AND
OTHER ITEMS TO ITS OVEN AS IT SEEKS A
WIDER PLAY IN THE FOODS SEGMENT



IMPLICATIONS OF SILICON
VALLEY BANK'S CRASH



THE BT INTERVIEW WITH
BHAVISH AGGARWAL OF OLA

TRANSFORMING HEALTHCARE VOICES THAT COUNT



SHRI. BHARAT KUMAR TAPARIA
BOMBAY HOSPITAL



DR. MINNIE BODHANWALA
WADIA HOSPITAL



DR. PURVEZ GRANT
RUBY HALL CLINIC



DR. SATYAJIT BOSE
THE MISSION HOSPITAL



DR. MANIVANNAN SELVARAJ
KAUVERY GROUP OF HOSPITALS



DR. SUJIT CHATTERJEE
DR. L. H. HIRANANDANI HOSPITAL



MR. HUZAIFA SHEHABI
SAIFEE HOSPITAL



DR. DEEPAK NAMJOSHI
CRITICARE ASIA HOSPITALS



DR. PRASHANTH RAJAGOPALAN
MGM HEALTHCARE PVT LTD



SHRI NADAMURI BALAKRISHNA,
BASAVATARAKAM INDO- AMERICAN
CANCER HOSPITAL & RESEARCH INSTITUTE



DR. AJAY SWAROOP MATHUR
SIR GANGARAM HOSPITAL



DR. E. RAVINDRA MOHAN
TRINETHRA EYE CARE

**INDIA HAS EMBARKED ON TECHNOLOGY-LED HEALTHCARE
REVOLUTION. THIS FEATURE FOCUSES ON HEALTHCARE LEADERS
WHO ARE PLAYING A CRUCIAL ROLE IN TRANSFORMING THE
HEALTHCARE SECTOR IN OUR COUNTRY.**



AT THE HEART OF THE FUTURE OF HEALTHCARE

Tell us about your long and illustrious career in Hospital Management, how did the transformation from a Doctor from AFMC to the CEO of a private Hospital come about?

I am a graduate from AFMC and a Gynecologist. I have specialized in Gyn Oncology too from the Tata Memorial Hospital. After a distinguished career in the Armed Forces spanning 25 years I decided on premature retirement and joined the Infrastructure Leasing & Financial Services (IL&FS). That is where the transition began and the interest in hospital design, finance and also management. Dr Niranjan Hiranandani asked me to look at this hospital project and I did and now I have been here for two decades

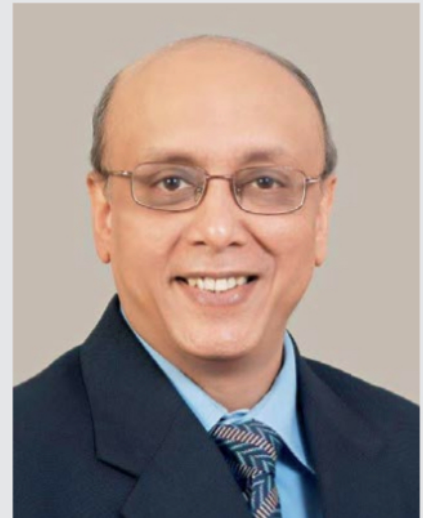
What have been the Highs and Lows during this journey?

In any journey spread over two decades there are highs and lows. The high started with becoming the first hospital in Mumbai and in the western region of India to get the coveted NABH accreditation way back in 2007. Growing from a community hospital to a tertiary care hospital that has its place in the healthcare space of this country. Smart operation processes which resulted in stopping cash loss in the first 12 months of the hospital operation.

Adding on many super specialties and gaining recognition as a centre of excellence in some. The many accolades and awards that the hospital team has got such as the Ramkrishna Bajaj National Quality Award (RBNQ), the International Asia Pacific Award for quality in healthcare COVID was a real low period. There was genuine fear for my staff and also their families. It was a really low period and though we treated a large number of patients there were enormous challenges, right from getting medicines to PPEs and from getting finances ready for the staff to ensuring that the indigent patients who sought help got treatment at no cost and the quality of care remaining the same and this was a real juggle and a real difficult period

What are the primary specialties in the healthcare services provided by Hiranandani Hospital?

We have a variety of specialties and are vertical in all. To illustrate, we have general medicine which has a number of sub-specialties such as Cardiology, Endocrinology, Pulmonology, Gastroenterology, Rheumatology and so on. There is Surgery and allied subspecialties. Obstetrics and Gynecology. Paediatrics. Anesthesiology. ENT,



Dr. SUJIT CHATTERJEE,
CEO, Dr L H Hiranandani Hospital.

Ophthalmology, Dermatology and Cosmetics and Dentistry. We have a state-of-the-art Radiology centre, Laboratory, Blood Centre and Oncology centre. The hospital has 52 specialties including the subspecialties

What is the core of your management style in running the hospital?

Strong leadership and delegation of work. I encourage idea generation and ideation meetings from and with my staff. I groom leaders for the next leg of the run for this illustrious hospital. I firmly believe in delegation of responsibility to my staff.

How have technological advances in the field of medicine changed things for you?

Technological advances have made delivery of healthcare very precise and customized for patients. It has improved the diagnostic modalities. Record keeping and tracking data is streamlined and modalities of surgery with precision are available. The care pathways are easy to follow and precise. This results in good outcome

What's your vision for Hiranandani Hospital for the next Decade or so?

To be the preferred choice for healing and good health.

